

The Grange Big Local Plan 2016

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Foreword



By Grange Big Local Chair, Pat Murphy

We crowded into Boyden's Pantry, a Palladian style café, originally the shopfront of the Neighbourhood Centre, known since the 1970s for improving the swings in Cherry Tree

Woods. Then, in the 1980s the Village Society got Church Lane partly changed into a one-way system. More recently too, school mums, using the café, managed to get it turned into a 20 mile per hour zone.

There were faces, old and many new, taking the Pathway that our first Big Local Rep Paul Bragman welcomed us on together; listening, talking and emailing! Working, from the ground up, towards becoming a vibrant and comfortable area of East Finchley thus leaving a substantial impact, from a glimpse recalled of a hope or desire we'd once had, about such happenings made possible here.

Many meetings held, day and evening, coffee mornings at Martin Primary School, our first Locally Trusted Organisation (LTO), which looked after finances for those first two administrative years, then with surveys to prioritise needs taken at two fun days. The first was run with the help of Deborah Beckford at Barnet Homes and the second was held in collaboration with Katy Dawe and Rickardo Stewart from Art Against Knives, not to mention the businesses and charities all participating in the success.

Micah Gold from Mobilise Public arranged a workshop which led to the development of our Community Profile, which Emily Burnham and Roger Chapman helped to write. At the start of year three a new Big Local Rep, Jan Cole, took over, inspiring us onwards with her detailed knowledge of the workings of Local Trust. We got a new LTO in CommUNITY Barnet, the Partnership Board was formed, an employee was recruited, and there was community consultation on a Plan at the third fun day at Bishop Douglass School in their grounds on the last Sunday of September 2015.

With grateful thanks to Paul and Jan for their immeasurable help in getting us to step this far and to everyone who's joined us in every possible way towards our goal: Martin School, Deborah, Katy, Rickardo, Micah, Julia allowing the Ann Owens centre to be used for Board meetings, Seasons for other morning or evening ones, Julie Pal and Jon's computer skills and him accepting the position of Community Partnership Manager, Helen for her time and scrutiny of that and the Old Barn, Dinah for her minutes and enthusiasm but, last but not least, thanks go out to the whole Partnership Board for their ideas, commitment, patience and loyalty throughout what could appear a long, but necessary, journey.

Introduction



What is Big Local?

Big Local is an exciting opportunity for residents in 150 areas around England to use at least £1 million each to make a massive and lasting positive difference to their communities.

Big Local brings together all the local talent, ambitions, skills and energy from individuals, groups and organisations who

want to make their area an even better place to live.

Big Local is being run by Local Trust, which is working with £200m from the Big Lottery Fund and a range of partners providing expert advice and support for residents.

The four programme outcomes for Big Local are:

- Communities will be better able to identify local needs and take action in response to them.
- People will have increased skills and confidence, so that they continue to identify and respond to needs in the future.
- The community will make a difference to the needs it prioritises.
- People will feel that their area is an even better place to live.

More information on the national programme can be found at http://www.localtrust.org.uk/.

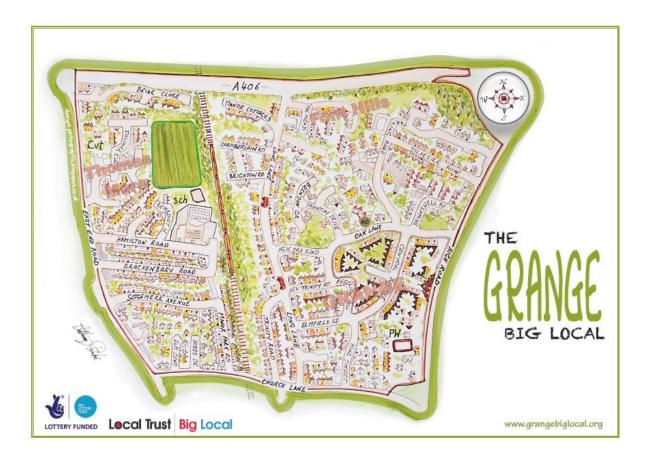
What's it not about?

It's not about local authorities, the government or a national organisation telling people what to do. It's not about individual groups fixing their favourite problem without talking to a wide range of people who live, socialise and work in the community. It's not about short-term thinking – Big Local areas have ten years or more to plan and deliver the best options for their area.

The Grange Big Local - our area location

The Grange Big Local area is in East Finchley in the London Borough of Barnet. Between 5,000 and 8,000 people live in the area, which is located close to the busy

North Circular Road and is separated from the larger Strawberry Vale Estate by East Finchley High Road. The Grange Estate, which is mainly small blocks of flats, was built in the 1950s and is home to residents both renting and leaseholders. The Old Barn Community Centre (which is currently out of use but with the prospect of it being redeveloped) and the Newstead Children's Centre are at the heart of the Grange Big Local area and the communal areas are a mixture of car parks and green spaces. More information on the community centre plans are later in this document. The area also includes the Font Hills and Thomas More Estates, as well as the roads and spaces between them. Within the area are Bishop Douglass School, the Ann Owens Centre, St. Mary's Church, Holy Trinity Church, the Vale Farm Allotments and the Shree Depala Centre.



Christ's College Finchley, an all-boys comprehensive with academy status, which accepts girls to apply for the 6th form, is on the western edge of the Grange Big Local area. East Finchley Library, Martin School, Holy Trinity School, the Archer Academy and Long Lane Pasture are just outside the Grange Big Local area.

How local people were involved in creation of this plan

Grange Big Local has organised and been involved in a number of community events at which local people were encouraged to give their views on how to make their area an even better place to live.

Most of the shops and businesses are either along the borders of the Grange Big Local area or outside it altogether. Grange Big Local has had stalls at Newstead, Martin School, Holy Trinity School and the East Finchley Festival. Grange Big Local has also reached out to local people via its website www.grangebiglocal.org, through social media – Facebook and Twitter – and via local newspapers, including the Archer. Coverage can be found here.



In 2013, a community festival was held, at which people were invited to fill in questionnaires saying what they like about the area and what would make it even better. A video of the event can be found here. People also responded to the questionnaire online and there were around 200 responses in total.

From that event and a subsequent workshop, a <u>community profile</u> (PDF) was developed. This document describes who lives in the area and what their key priorities are.

Drafts of a plan were developed by steering group members and then Board Members. Some input was requested by email and its development was discussed in steering group, and then Board, meetings.

In 2014, Grange Big Local partnered with Art Against Knives to hold an event that engaged with a younger audience, which helped in developing ideas from this key segment of the population. Employment and training came through as a strong priority with this group. A video of the event can be found here.



By the time of the 2015 community festival, the Grange Big Local Partnership Board had decided on six clear priorities from earlier consultations. These were presented on posters, which facilitated discussion with visitors to the festival. In this way key parts of the plan were presented for people to see and get people talking about them, getting their opinions. A video of this event can be

found here.

People were encouraged to add their views to a poster by writing on it. In this way the posters have become a written visual record. People of all ages were also encouraged to 'vote' on the themes that were their priorities by putting sweets

allocated to them into the corresponding jars. The results from the sweet jar consultation were broadly in line with what we might have expected from previous consultations.

Most people allocated their votes across at least four or five of the options. The results showed that there is broad support for all of the six strategic priorities, with Children and Youth, and Open Spaces and Environment being the two most popular and supported categories. Community Hubs followed in a clear third position, after which came Information and Advice, Enterprise and Employment, and Inclusion, all with very similar levels of sweets allocated.

The event was well-attended, with an estimated 250 people, the majority of whom were young families. Many people commented that Community Hubs and Open Spaces and Environment were necessary to support the Children and Youth option. Even the minority choices (Information and Advice, Enterprise and Employment and Inclusion) had reasonable levels of support.

The Board held a workshop in January 2016, at which strategy was discussed and, taking feedback into consideration, desired outcomes were considered.



We have also sought other evidence of what people want. The Grange Estate is managed by Barnet Homes. We have taken into account findings of their residents' survey, which has an emphasis on inclusion issues. See Annex 3 for a summary.

Grange Big Local structure

The Grange Big Local Partnership Board was formed in April 2015. 17 members were successfully appointed – 12 Resident members and 5 Volunteer members, exceeding the Local Trust requirements. To be able to take decisions at meetings, at least 8 Board Members must be present, and at least six of them must be resident members.



It was established that Board Members would hold office until the first Annual General Meeting. Board Members would be able to stand for re-election to the Board at that meeting. The membership of the partnership at the time of agreeing the Memorandum of Understanding is listed overleaf.

Name	Status	Organisation name
(including chair)	(resident,	and role/title, if individual works in the Big
	volunteer,	Local area
	worker,	
	councillor,	
	other,	
	business	
	owner, other)	
Pat Murphy	Resident	
Dinah Beamish	Resident	
Yair Shifman	Resident	
Semir Johar	Resident	
Sandy Barker	Resident	
Paula Dozier	Resident	
Alan Paterson	Resident	
Elizabeth James	Resident	
Louise Fincham	Resident	
Aisha Kenz	Resident	
Yasmin N'Jai	Resident	
Leo Smith	Resident	
Eric Albani	Volunteer	
Julia Hines	Volunteer	Age UK Barnet
Roger Chapman	Volunteer	East Finchley Community Trust
Jon Woolfson	Volunteer	Big Local website, research and communications
Helen Drake	Volunteer	Old Barn campaigner and former chair of governors, Martin Primary School

Note: In addition, Emily Burnham and Councillor Alison Moore are non-voting members of the Partnership Board. Yasmin N'Jai stood down from the Board in May 2015. Jon Woolfson stood down from the Board shortly before taking up the post of Community Partnership Manager for Grange Big Local in August 2015. Roger Chapman stood down in October 2015. Alan Paterson stood down in November 2015.

Appointing a Locally Trusted Organisation

A Locally Trusted Organisation is the organisation chosen by each Big Local partnership to administer and account for the distribution of its funding, and, in many cases, deliver activities or services on behalf of the Big Local partnership.

The Big Local partnership guides the overall direction of Big Local in each area and makes decisions about how the Big Local funding will be used. Local Trust have a funding agreement with our Locally Trusted Organisation.

Thank you to Martin School, which was Grange Big Local's first Locally Trusted Organisation, which served in this role until late 2015 and enabled us to get up and running.

As the umbrella organisation for the local voluntary and community sector in the London Borough of Barnet, CommUNITY Barnet brings the skills and experience to support voluntary and community groups. We are pleased that CommUNITY Barnet agreed to take on the role of Locally Trusted Organisation for Grange Big Local in mid-2015.

In this role, CommUNITY Barnet is responsible for drawing down funds and holding and accounting for those funds on behalf of Grange Big Local, fulfilling contractual obligations on our behalf, working with us to ensure that the spending of the funds meets the four Big Local outcomes and is in accordance with the area's Big Local Plan.

CommUNITY Barnet works with Grange Big Local to ensure that decisions and procedures meet the requirements of Local Trust to ensure transparency, accountability and best practice. Since August 2015 CommUNITY Barnet has employed Grange Big Local's community partnership manager.

There was a brief overlap of the two Locally Trusted Organisations.

Employing a worker

In order to deliver the Grange Big Local vision the Board recognised the importance of having a visible and contactable presence in the community as well as the need for some professional support in order to create and implement the ten-year Grange Big Local Plan and help us to source additional funding. To this end the Board made the strategic decision to appoint a worker to take the project forward and a Community Partnership Manager was recruited in August 2015.

The purpose of the Community Partnership Manager is to support the Grange Big Local Partnership Board to deliver its strategic objectives to ensure that the Grange Big Local project makes a measurable difference to the lives of those living, working and volunteering in the Grange Big Local area.

Jon Woolfson



After a recruitment process which was supported by, and used the expertise of, CommUNITY Barnet, the Board was delighted to announce the appointment of Jon Woolfson to the newly created role on a one-year part-time contract. Jon had been involved with the Grange Big Local project as a volunteer for more than two years when he took up this post.

Jon is a confident self-starter with a track record of success in his previous roles. His experience has included working in communications for Renaisi, the organisation that recruits Big

Local reps. Here he developed a range of marketing materials to support a new training programme and managed website content and social media.

Jon developed strategic communications at the Department for Communities and Local Government, providing briefings to government ministers, publishing content on the corporate website and contributing to a stakeholder magazine. Jon has also held senior policy roles, including at Social Enterprise UK. Successes included setting up ministerial level meetings, producing and launching a report on apprenticeships and establishing a finance working group to effectively influence policy.

Jon, a former resident of the Grange Big Local area with excellent local knowledge, is passionate about working with people to make a social impact.

Profile of the Grange Big Local area

Grange Big Local commissioned the development of a <u>profile of the area</u> (PDF). A summary is below.

It highlighted strengths the area has: it has a friendly and active community, is quite leafy and green and generally feels quite safe; it has good transport links, is close to central London and yet manages to maintain a 'village feel'; and it has many local community assets such as Martin Primary School and the Ann Owens centre.

It also identified that the area faces challenges.

Housing

The Grange Big Local area has a high density of social housing and one of its LSOAs (Lower Super Output Areas) falls in the 30% most deprived in the country (Index of Multiple Deprivation 2010).

Within the Grange Big Local area there is a mixture of housing, both private and socially owned. Within the actual Grange Estate, there are mainly blocks of flats which were built in the 1950s. Just over half of the households in the Grange Big Local area are flats, maisonettes or apartments.

Jobs, employment and local business

When it comes to economic activity, 73% of Grange Big Local area residents (of working age) are classed as economically active and 27% are classed as economically inactive (long-term sick, retired, looking after family / home or student).

Transport

The Grange Big Local area and the wider East Finchley area, like any zone 3 London location, attracts people who work in central and other parts of London. It has good transport links, with East Finchley and Finchley Central Stations in close proximity. The Grange Big Local area is well connected for buses with routes going to Barnet, North Finchley, Finchley, Holloway and Highgate.

Facilities and services

Families living within the Grange Big Local boundaries have a choice of primary and secondary schools. Bishop Douglass is a Catholic secondary school located within the Grange Big Local boundaries which received a 'Good' Ofsted rating in 2013. Martin Primary School was formed in 2007 after the amalgamation of Martin Junior

School and Martin Infant School. It is just outside the Grange Big Local Boundaries on the High Road but perhaps is the main primary school for the Grange area. Christ's College is on the area's edge. Since 2013, there is a new comprehensive free school, Archer Academy, just outside the area, which was set up after a campaign by local parents.

Tudor Primary School, now part of the Squires Lane Learning Federation with Manorside Primary School, is also a short distance away from the Grange Big Local area, as are St.Theresa's Catholic Primary School, Our Lady of Lourdes Primary School and Akiva School, the only voluntary-aided Progressive Jewish primary school in North West London.

A desire for better playground facilities and parks in the area to be enhanced, the need for more play equipment, and better environmental maintenance in general were expressed. Brownswell playground falls within the Grange Big Local boundaries and there is a children's play area at Market Place which is just outside the area.

People

Residents suggest one weakness of the area is a lack of a 'community heart', a place to bring its diverse population together. Respondents to a Grange Big Local survey expressed a strong desire to see more community events and activities specifically for young people and children and they highlighted the lack of a centrally-located community space as an obstacle to achieving this.

A significant proportion of the population of the area is aged from 25 to 60. Large numbers are aged under 10 and over 60. A lack of youth facilities and of activities for young people and children has come out as a major issue. The area has a significant number of people living in single person households. Some people living alone could be considered to be vulnerable.

When asked what they liked about the area, the most common answer was reflected in an appreciation of the community feel. There was still was some concern that people of different groups do not mix.

Natural and built environment

Another divide in the Grange Big Local area is a physical one - the railway line that cuts through separating the Thomas More area from the more northern parts of Grange. When asked what they liked about the area, respondents mentioned the greenness and the natural environment as the second most common answer.

Our shared vision



The Grange Big Local Partnership Board has agreed on the following vision statement:

"Grange Big Local has a vision of a thriving community in our pocket of East Finchley, where people can meet, talk, and play. We want to make our area even more friendly and caring and to engage our diverse population in activities that will increase opportunities and enhance our surroundings."

When we talk about people in this document, we include people who live, work or volunteer in the area, because they are all important members of our community.

We believe that the Grange Big Local area should be:

Empowered, enthusiastic and enterprising

Active

Secure

Thriving

Friendly and fun

Inclusive

Neighbourly

Connected and caring

Healthy, happy and harnessing talent

Listening and leaving a legacy

Engaging the elderly

Youth-focused

Our key priorities

Key strategic areas that the Grange Big Local partnership have consulted on are:

1. Community hubs

We want the community to feel connected and for there to be public spaces for people to meet up and take part.

2. Children and young people

Better facilities for children and young people have been consistently supported in all our consultations. We want to support projects for local children and young people.

3. Enterprise and employment

We want to support local enterprise. We want to help people to get jobs and gain skills.

4. Open spaces and environment

We want people to be proud of the place where they live and to feel a sense of ownership.

5. Inclusion

We want everyone to feel included in the community and to support each other. We recognise that we live in an area of great diversity, including a significant number of older and disabled people, and carers.

6. Information and advice

We want to support access to information and advice, including advice on benefits, debt management, housing and consumer rights.

Partnership support and development

In order to do this we will develop Board Member skills. We want to involve more people from the community and to leave a sustainable legacy.

This plan covers the next two years in some detail and outlines outcomes we want to achieve in ten years' time.

Grange Big Local put out a call for projects that would benefit people in the area and meet at least one of our priorities. We made clear that it is a ten-year project and that priority will be given to local groups, businesses and individuals, and to ideas which bring other sources of funding into the area. The closing date for the initial tranche was 31 October 2015 so that it could be received in the first half of 2016.

Guiding principles

When considering projects for approval, Grange Big Local will consider the following:

- Spend should prioritise lasting and sustainable gains, with options to leverage additional money identified where possible
- Spend should arise from local community need
- Spend should benefit the community
- Every penny should be accounted for, with an auditable trail
- Spend should be transparent
- Spend should keep money in the local area where possible, with local businesses encouraged to be in supply chains
- Local people should be kept informed and updated on the vision
- Spend should be up for constant evaluation and review
- Consideration should be given to the legacy, with spend future-proofed
- The appropriateness of commissioning directly or going to tender

Projects will be scored on the following criteria:

- 1. How far does it go in meeting or furthering our strategic priorities and vision?
- 2. To what extent is the project delivered by local groups or people?
- 3. How much local support is there?
- 4. To what extent is it future-proofed? To what extent can we build upon the success of the project?
- 5. How much scope is there to measure outcomes and impact?
- 6. Is it value for money?
- 7. To what extent does it draw more money into the area, or keep money there?
- 8. How sustainable is it?
- 9. To what extent does it meet long term goals?
- 10. To what extent does this project interact with other Grange Big Local proposals?
- 11. To what extent does this make the Grange Big Local area an even better place to live?
- 12. How reasonable is the resource requirement in terms of money and people?

Additional questions are:

- Which other projects could this link in with and how?
- What other potential sources of funding are there for this project?

Priorities in more detail

1. Community hubs

We want the community to feel connected and for there to be public spaces for people to meet up and take part.

The community in the Grange Big Local area has lost a lot in recent years. The Old Barn, a youth and community centre, was taken out of community use in 2010; the Neighbourhood Centre, including the advice service, was closed down; and the Bravanese Centre, outside the Grange Big Local area but used by Somali-Bravanese living within it, was destroyed in a suspected racist arson attack.

In addition, East Finchley Library is under threat and there have been concerns about both the Ann Owens Centre, a day centre for older people, and Newstead, a Sure Start Centre.

Since the community profile was written, Barnet Council, with support and instigation from the community, has regained control of the Old Barn and is now planning to build a new centre on the site.

We have been involved in discussions and consultations about this proposal, with

both the council and other stakeholders.

Although there are issues that need to be resolved, we see this new centre as a positive investment for the community, which we want to support.

The Grange Big Local community festival has virtually become a fixture and feedback from the events suggests an appetite for

these to continue.

Planned projects for the first two years include:

- Enhancing and improving buildings and facilities used by the local community
- Developing a community café project
- Organising an annual community festival, building on the success of the three fun days already organised

Key achievement:

 Three successful community festivals to date, each with around 200 to 250 attendees

2. Children and young people

Better facilities for children and young people have been consistently supported in all our consultations. We want to support projects for local children and young people. The main project planned under this theme is playgrounds, which will include associated consultancy, installation, insurance and maintenance.

Data presented in the community profile and associated survey research indicated that almost one in five people highlighted the need for activities for young people and children.

Respondents described a lack of youth facilities and a lack of activities for both young people and children. Typical responses were: "More facilities for young people" and "More activities for kids and youth". Sports, including football and skate-boarding, were mentioned frequently as examples. See Annex 2 for data from a youth event.

Planned projects for the first two years include:

- Developing activities for children and young people, possibly including a summer play scheme
- Exploratory work on the development of play facilities
- Developing a youth forum

Key achievement:

 More than 200 children and young people engaged in the 2014 event with Art Against Knives

3. Enterprise and employment

We want to support local enterprise. We want to help people to get jobs and gain skills.

The community profile found that 73% of Grange residents of working age are classed as economically active. There is a 7% unemployment rate, which is in accordance to the national rate. Nevertheless the development of CV support services could be useful for those in transition as well as those who are out of work.

There are already some plans to develop a business forum for small businesses in the area and Grange Big Local is exploring opportunities to work with this new group to expand opportunities for local people.

The provision of training and internship opportunities for young people is an area to explore and there is the potential to learn from the business hub in North Finchley although this area, with less footfall would most likely benefit from access to facilities, desk space and technology.

Planned projects for the first two years include:

- Developing CV clinics and holding employability training workshops
- Running practical projects, such as work experience and training, that open up opportunities
- Providing support for existing local businesses and developing enterprises, encouraging people to shop locally and providing new opportunities for collaboration

Key achievement:

 Grange Big Local piloted an enterprise support provision service, which advised local people on making their ideas happen

4. Open spaces and environment

We want people to be proud of the place where they live and to feel a sense of ownership.

In the survey conducted by Grange Big Local, when participants were asked what they would like to see more of, the most common response was about the parks and playgrounds in the area. Examples of answers are as follows: "Playgrounds", "play areas - playgrounds, football", "more parks with swings and other fun stuff", "nice park that's close, with decent equipment, redevelopment of park", "better playgrounds, at Brownswell Road - more in them, more for older children 9+"

It was clear that a number of people were supportive of enhancing the park and playground facilities in the area, and this desire was echoed in the community profile workshop, with attendees describing a need for further equipment in the current playgrounds and parks.

In the community profile workshop improvements to the underpass under the tube line were discussed on the basis that this could do with attention to improve the environment. A number of people involved with Grange Big Local have also

mentioned its symbolism as the train line can be seen to divide the Grange Big Local area, so it can be made to unite it too.

Planned projects for the first two years include:

- Developing an open spaces strategy to improve them in a joined up way
- Improving the underpass area connecting Manor Park Road and Trinity Road
- Improving the built environment, including street scene improvements

Key achievement:

 Grange Big Local has developed relationships that will facilitate implementation of an open spaces strategy

5. Inclusion

We want everyone to feel included in the community and to support each other. We recognise that we live in an area of great diversity, including a significant number of older and disabled people, and carers.

The profile highlighted that the Ann Owens Centre for older people has been under significant threat. Attendees to the community profile workshop were concerned about Ann Owens and felt it was an important community asset.

Planned projects for the first two years include:

- Endorsing the development of an activity centre for older people
- Developing activities aimed at promoting inclusion

Key achievement:

 Grange Big Local made a £1,000 donation to Age UK Barnet's Ann Owens Centre, which was match-funded by Macquaries Bank, making a total of £2,000 to support local older people and the centre itself

6. Information and advice

We want to support access to information and advice, including advice on benefits, debt management, housing and consumer rights.

The community profile highlighted that one of the things lost in the area was an advice centre. An advice service can help people deal with issues they face, including debt.

Planned projects for the first two years include:

• The provision of an advice service in the local area

Key achievement:

• Grange Big Local has developed relationships that will enable the development of this activity



The Grange Big Local Plan budget

Period	Year 1	Year 2	Years 3 to 10	Total
	01/04/16	01/04/17	01/04/18	01/04/16
	to	to	to	to
	31/03/17	31/03/18	31/03/26	31/03/26
Priorities	£000s	£000s	£000s	£000s
Tionics				
Partnership support	30	38	300	368
Community hubs	20	20	82	122
Children and young people	20	30	82	132
Enterprise and employment	15	15	48	78
Open spaces and environment	19	30	64	113
Inclusion	9	7	41	57
Information and Advice	13	13	104	130
Total	126	153	721	1000

Notes

- 1) These amounts are based on estimated costs for the projects set out here plus an amount to cover contingencies.
- 2) The categories in the table above relate to the priorities outlined in 'Our key priorities' and elaborated upon in 'Priorities in more detail'. Partnership support encompasses costs including publicity, website, worker salary including on-costs, hire of space for worker, supervision, meeting venues, IT, Finance and HR.
- 3) Partnership support costs in years 3 to 10 may include contract management or administration support

How this Plan will be delivered

Grange Big Local have set up project and thematic sub-groups as set out in our partnership structure to work up the detail of the projects listed above. Each sub-group will devise a strategy for delivering on their objective and to monitor outcomes and impact.

One Grange Big Local Partnership Board Member will lead on every project, with a seconder (which can be an advisory member) as back-up. This will be documented for every project. A lead member, with the support of a seconder and other subgroup members, will take responsibility for recruiting volunteers to support their projects. The community partnership manager will support Board Members who are leading on delivery.

Projects delivered mainly by third parties will still need to have a Board Member who has oversight over it, although a light-touch approach can usually be taken. Board Members will be expected to demonstrate value for money and will usually be expected to get several quotes for work done.

£1 million is a lot of money but, in order to achieve what we want, we will need to use our funding to bring in more investment into the area.

Our measures of success

Here are our measures of success for people living, working and volunteering in the Grange Big Local over the next ten years:

1. Community hubs

- People in the Grange Big Local area feel that there are more facilities that they can enjoy
- People in the Grange Big Local area feel more connected to their community and their neighbours
- People in the Grange Big Local area feel they have more of a voice which can be heard

2. Children and young people

- Children and young people in the Grange Big Local area feel that there are more activities they can take part in
- Children and young people in the Grange Big Local feel that there are more places for them to go and facilities they can use
- Children and young people in the Grange Big Local area feel that they have more access to guidance on career, education and training pathways

3. Enterprise and employment

- People in the Grange Big Local area feel more confident and ambitious about their future
- People in the Grange Big Local area feel that they have more access to employment support and more opportunities and networks if they are starting or growing a business
- People in the Grange Big Local area feel more incentivised to spend money in the local area

4. Open spaces and environment

- People in the Grange Big Local area feel more pride in, and a sense of ownership of, the area
- People in the Grange Big Local area feel that they can make more and better use of open spaces, and feel happier and healthier as a result
- People in the Grange Big Local area feel that the area is more aesthetically pleasing

5. Inclusion

- People in the Grange Big Local area feel that their contribution is more valued
- People in the Grange Big Local area feel more socially connected
- People in the Grange Big Local area feel more that they are part of a community

6. Information and advice

- People in the Grange Big Local area feel that they have more and better access to effective help when they need it
- People in the Grange Big Local area feel that they are better informed and advised
- People in the Grange Big Local feel that they have more resources to deal with practical challenges

Partnership support and development

In addition, through Partnership support and development:

- More people in the Grange Big Local area volunteer to help their community
- More people in the Grange Big Local area feel that they have the opportunity to develop skills
- More money is invested in the Grange Big Local area



These measures of success will be reviewed from time to time.

Annex 1 - A short history of the Grange Big Local area

By Pat Murphy, Grange Big Local Chair

One November night in 1940 during World War Two a bomb fell on the Market Place. Most of the country's aircraft engines were being made in Coventry which was also hit that night. The East Finchley one could have been meant for Simms Motor Unit which in 1919 had bought Grange House and built a factory around it. The first practical magnetos were supplied to the armed forces during World War One. Simms became a pioneer of the British motor industry, and again in World War Two was the main supplier of the ignition system for tanks and aircraft. There was a workforce of 2,500 when it was merged with Lucas CAV Car Parts in 1968. Closing in 1991 the land was bought by Fairview Housing.

Grange House, which was built in 1863, was part of Finchley Common. It was a wild open space difficult to cultivate because of clay soil, streams, wells and uneven ground. Houses had to be built on the higher ridges. Another house, Oak Lodge, built in 1861, had become a special needs school by 1916, but moved to Health View in 1973. Coaches from the city on the Great North Road, slowed up by the dip in the land in the Brownswell Road area, would stop for water from the wells. Highwaymen lurked there. Dick Turpin's Oak in the grounds of a Hilton House close to Oak Lane was felled in 1952 and found to have lead bullets in its trunk.

Cottages were built too, early ones being Willow and Foskett cottage rows and, in the early 19th century, the Hayes row formed Red Lion Hill. In the 1850s, Octavia Hill, the founder of the National Trust and an economist for the underprivileged, spent her childhood in one of three Victorian houses situated on the west side of the High Road by the North Circular Road. These were demolished in the mid-20th century but the trees at the bottom of those long gardens now form the Roughlands Triangle. Another house, Hawthorn Dene 1826, now a listed building, is across the road by Strawberry Vale, which in the 1960s was a working farm before the housing estate was built for Camden Council. Our Grange house was also a listed building but the cornerstone was hit in error by a bulldozer during the development of the new housing. British Colonial Films had a Newstead House from 1911 to 1916 where some early films were made.

The Council bought land on the common in 1935 and built the first two blocks on the Grange Estate, which opened in 1938, one being Craven House. Families were moved from the overcrowded Market Place, which was the original hog market. Animals, grazed on the common, or herded from around the country, had been sold there. The red blocks with the flat roofs were built after the war. Margaret Thatcher

opened new flats that were built on top of most of the red blocks in 1991. A booklet was published then called 'Margaret's Favourite Places' which devoted one of its pages to 'The Trees on the Grange Estate'.

In 1864 the Irish Sisters of the Good Shepherd bought East End House, opening a women's refuge. In the mid-20th century this became the Thomas More Estate and Bishop Douglass School; the school opened in 1963. St Mary's chapel, in the Market Place since 1898, was also hit in 1940. It bought a Bewley House on the High Road and opened the new church in 1952. In the 1970s Father Eagan held a boxing club at the Grange community hall, and for many years the tenants' association ran bingo sessions and coach outings to the seaside.

The Somali Bravanese are the latest people moving onto the Grange in recent times. Over the years, for example, Irish, Indian, East African Asian, African, Vietnamese, Kosovan and Eastern European groups have found a haven here.



Grange House
"Finchley & Friern Barnet" by
Gillies and Taylor, Barnet
Libraries Arts and Museums,
Phillimore 1992

Annex 2 - Data from Art Against Knives 2014 youth event

AGE GROUP	FOOTBALL	OUTREACH	NAILS	QUESTIONAIRES	TOTAL
(0.5-)	0	0	0	0	
(0-5s)	0	0	0	0	0
(6-11s)	36	1	17	24	78
		-		<u> </u>	
(12- 18s)	27	15	19	37	98
(19-					
(19- 25s)	0	9	5	25	39
TOTALS	63	25	41	86	215

BREAKDOWN OF QUESTIONAIRES			
Female			
51			
Male			
32			
Not specified			
2			
Average Age:			
17			

What do you		
want Grange		
Big Local to		
spend money	What is most important to	
on	you	What is least important to you
Community		
events &		
activities for	Community events &	
everyone	activities for everyone	Community events & activities for everyone
19	22	6
Make the area		
look nice	Make the area look nice	Make the area look nice
9	6	26
More		
playground and	More playground and	
outside spaces	outside spaces	More playground and outside spaces
16	14	8
More activities		
for young	More activities for young	
people	people	More activities for young people
23	16	4
Sports activities	Sports activities	Sports activities
19	19	20
Other / no		
answer	Other / no answer	Other / no answer
0	8	22

What do you think would most help you and other young people in the area	Which is the most important to you	What is least important to you	Would you want to take part in creative activity
Open access sports facilities (e.g. outdoor gym)	Open access sports facilities (e.g. outdoor gym)	Open access sports facilities (e.g. outdoor gym)	Music
11	11	22	18
		<u> </u>	1
Training opportunities / qualifications / career development	Training opportunities / qualifications / career	Training opportunities / qualifications / career development /	Neile
/ education	development / education	education 7	Nails 12
20	24	1	12
Youth clubs and activities ie creative / cooking / media	Youth clubs and activities ie creative / cooking / media	Youth clubs and activities ie creative / cooking / media	Fashion
20	19	12	7
Sports / Fitness clubs and activities	Sports / Fitness clubs and activities	Sports / Fitness clubs and activities	Singing
16	13	10	1
Life skills / mentoring / small business and	Life skills / mentoring / small business and advice	Life skills / mentoring / small business and advice	
advice services	services	services	Drama
7	7	13	11
	T	Oth and m	
Other/ no answer	Other/ no answer	Other/ no answer	Dance
12	12	22	8

Do you feel safe in your area	Would you like to find out more about activities in your area	Would you be interested in becoming a youth ambassador
YES	YES	YES
65	44	21
No	No	No
5	13	34
Not	Not	Not
specified	specified	specified
16	28	30
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Annex 3 - Summary of relevant findings of a Barnet Homes report

Barnet Homes carried out a survey relating to the proposed new Management Agreement between London Borough of Barnet and Barnet Homes during the period July to September 2015. <u>The full report, Management Agreement 2015 Survey Report, can be downloaded here</u>. There were 439 replies to the paper and on-line questionnaire and 42 focus group attendees.

The Survey

In summary the survey sought to address questions including what changes people would you like to see to their housing services and how they could be improved. Particularly relevant to Grange Big Local is the question: What is the priority for your local area?

Of the 439 people who responded:

- 83% were tenants
- 15% were leaseholders/freeholders
- 50% were aged 65+
- 37% were aged 45 64
- 63% were female
- 37% were male
- 71% were white
- 13% were black,
- 12% were Asian,
- 4% did not state their ethnicity
- 46% considered themselves to be disabled

In addition, 42 people attended a series of follow-up focus groups to enable the key issues arising from the questionnaire to be investigated in more detail. Of those 42:

- 35 were tenants
- 7 were leaseholders
- 29 were female
- 13 were male
- Ethnicity split broadly representative of questionnaire respondents

Key issues

The key issues that arose from the survey included anti-social behaviour (ASB) and recognising and dealing with needs of disabled and older people.

Findings included:

Anti-social behaviour

Interestingly, whilst ASB was the second highest priority in response to the question: "How could your housing services be improved?" it was not raised as a significant issue through the focus group discussions. The main comments were:

- Difficult to understand how effective Barnet Homes are in dealing with ASB as not much information or reporting on this subject
- Provide more tenancy induction training as a preventative measure with a focus on youth and young people
- Where ASB was considered an in issue this related to drug related incidents and gangs
- Make more effective use of mediation
- It was felt ASB involving young people was often as a direct result of a lack of facilities. However, it was recognised this was not necessarily a Barnet Homes responsibility

Recognising and dealing with the needs of older and vulnerable people

This was another issue that was raised by a number of respondents to the questionnaire but was not considered a problem area when probed further within the focus groups. One explanation for this could be that 50% of the questionnaire respondents were over 65, with 46% considering they had a disability, whilst the profile of the focus groups was more mixed with a higher percentage of residents under 65.

On exploring the questionnaire responses further a significant number of points were found to be in in relation to creating more housing suitable for older and vulnerable people rather than about services provided. However, there was also a sizable cohort of people who felt that more should be done by Barnet Homes to help with decorating and small repair and maintenance jobs, even if this was offered at a small cost.

The focus groups attendees, including those who were over 65, were overall positive about the services provided by Barnet Homes for vulnerable and older people, particularly the aids and adaptations service; albeit the waiting time was sometimes

long. Those residents who were in sheltered housing also spoke mostly positively about their homes and the services they received.

Local Area Priorities

Rather than adopting a 'blank page' approach, the questionnaire asked respondents to choose from a short list of potential local area priorities. The focus groups were then used to refine these options further and put forward possible ideas. The responses from the questionnaires were as follows: (Note the results exceed 100% as some respondents voted for more than one option)

- 41% in favour of investment in local estate environment
- 28% in favour of youth facilities
- 25% in favour of a community fund
- 21% in favour of new or improved play areas
- 18% in favour of employment and training initiatives

Whilst the focus groups provided some rich and varied discussions, opinion was divided. Support for employment and training was especially topical with half as many attendees being in favour as strongly opposed, stating they felt it was not something Barnet Homes should be responsible for or spend money on: This was also reflected in the questionnaire responses.

It was decided, by a slim majority, that any potential available community expenditure should be spent on youth facilities. However, there was also support for linking this option to the creation of a distributed community fund so that neighbourhood and estate groups could decide, individually, what was most appropriate for their area. Ideas included:

- Community halls / facilities which could be used by everyone, including use as a youth centre or to provide youth focussed activities
- More play facilities, including football pitches
- Swimming pool (although acknowledged may be too expensive)
- Outdoor gyms across the borough (This was very popular with one focus group, in particular, as it was felt this would be beneficial for all members of the community, promote health and be low maintenance)



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